Integrated Knowledge Management Framework - 2027



Project + Process management	Integrates KM practices into business processes and projects
Change management	Enables the organizational changes required to adopt new KM practices
Quality management	Establishes standards and continuous improvement of KM practices
HR management	Supports competence development, onboarding and knowledge retention
Organizational development	Develops structures, culture and behaviors that enable organizational learning
Information + Data management	Provides methods and governance for organizing, understanding and accessing information and data
IT + AI management	Provides the technological infrastructure and governance supporting KM practices

Core business functions with embedded KM practice

Enabling partner disciplines

KM Value Creation: KM improves organizational performance through faster execution, better decisions, increased innovation and reduced risks.
Its contribution can be measured using the KPIs relevant to the company or organization, e.g. through increased productivity, reduced costs and time spent, or higher profitability.

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